

INTERNATIONAL COURSE TRAINING CATALOGUE

JANUARY - DECEMBER 2025



CONTENTS



BRINGING YOU THE SAME HIGH QUALITY PROGRAMMES YOU VALUE	3
OUR CAPACITY BUILDING SERVICES	4
YOUR WORLD-CLASS TRAINING EXPERIENCE	6
OUR TRAINING LOCATIONS	7

LEADERSHIP, MANAGEMENT AND DEVELOPMENT

Our Programmes	9
----------------	---

GOVERNANCE AND STRATEGY

Case study: Building the capacity of Ethiopian banks	13
--	----

HUMAN RESOURCES

Case Study: Learning Development Programme for the UK's Department for Business and Trade	15
---	----

FINANCIAL MANAGEMENT

Case Study: Finance and Strategic Budget Planning for Sabah State Public Service	17
--	----

BANKING, FINANCIAL SERVICES AND PENSIONS

Case Study: Expertise in Training Banks	19
---	----

ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG)

Our Programmes	20
----------------	----

PROJECT MANAGEMENT AND EVALUATION

Our Programmes	22
----------------	----

PPP, PROCUREMENT, SUPPLY CHAIN AND TRADE

Our Programmes	24
----------------	----

GOVERNMENT, POLICY AND JUSTICE

Training the Indian Civil Service	27
-----------------------------------	----

COURSE SCHEDULE BY MONTH	28
--------------------------	----

CONTACT US AND HOW TO BOOK	31
----------------------------	----

BRINGING YOU THE SAME HIGH QUALITY PROGRAMMES YOU VALUE

Dear Colleagues,

Following the much-regretted closure of Crown Agents in July 2024, we were delighted to be offered the opportunity to carry on delivering world-class training solutions. In August, Aaron, Nii, Margaret and I joined the team at Civil Service College.

A market-leading training company based in London, the College has been in operation for 15 years, offering training to both the UK's civil service and public sector professionals worldwide.

It's been great to join a team that is committed to delivering the highest quality capacity-building training services. Alongside the one and two-week programmes we formerly delivered at Crown Agents, we are now also able to offer our clients the College's comprehensive curriculum of training courses, all of which can be adapted to suit your needs.

The College also specialises in tailored study tours for overseas clients, which benefit from the staff's excellent access to UK government departments, leading civil servants and grandees from the world of UK politics, all of which enrich the exposure and experience of participants.

In 2025, we will be offering a packed schedule of more than 150 course dates. You will be familiar with many of them, but we are also scheduling **nine** new programmes, including a focus on how AI and tools like ChatGPT can be harnessed to empower your organisation.

Whether it's in London, Dubai, Kigali – or one of the many other international locations in which you can enjoy our training – we look forward to seeing you in 2025.



Penny Gruber

Director of International Programmes



Aaron Smart

International Business
Development Director



Nii Mac-Carthy

Representative for West Africa



Margaret Gatuhi

Representative for Kenya

JOINING COLLEAGUES FROM THE COLLEGE'S INTERNATIONAL TEAM



Christopher Ng

Operations Director



Jonathan Pearce

Director of International
Partnerships



Ben Yardley

Learning Coordinator

ABOUT US

The Civil Service College [CSC] came into existence in 2012, inheriting the legacy of the original CSC, set up in 1970 and its successor, the National School of Government. It benefits from its close links to the UK civil service and public sector and works to transform the performance of public services, through high quality, bespoke training both in the UK and overseas.

In the UK, we are a trusted training provider to many government departments, the NHS and the devolved governments of Scotland and Wales. We also deliver highly tailored study visits for overseas delegations, using our contacts to give exposure to top civil servants and leaders from the political arena.

OPEN SCHEDULED COURSES

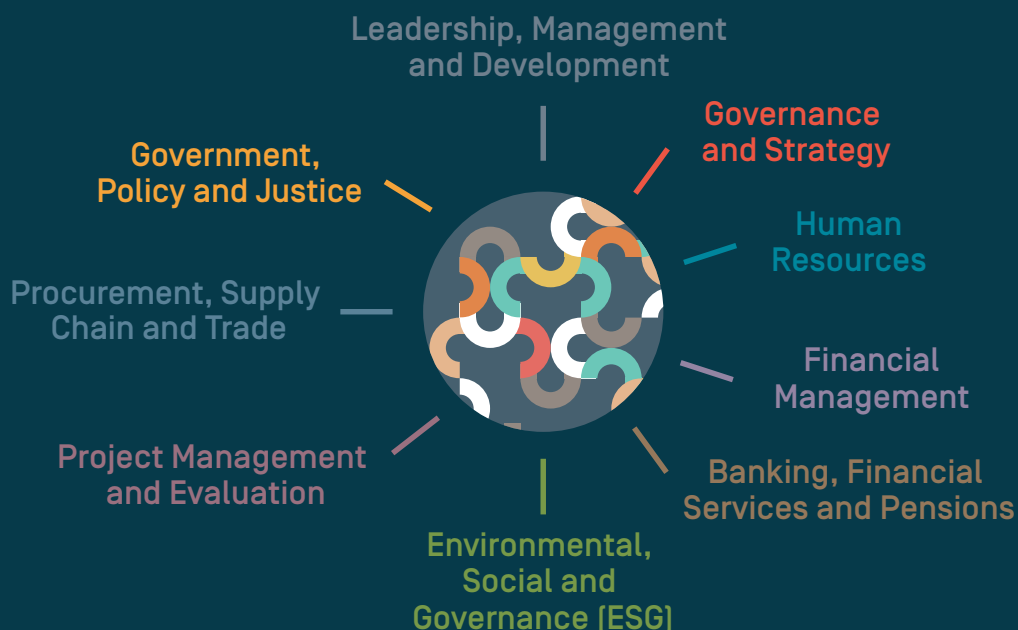
In 2025, you will be able to choose from 112 individual courses on a wide range of dates and in locations worldwide. Our courses are structured to deliver a clear step-by-step development pathway as you progress through your career. Always highly interactive and engaging, our training is dedicated to delivering practical skills that can be swiftly implemented and built upon to deliver real and lasting results. To enhance the impact of our training, we use a wide range of innovative techniques and methodologies that bring the learning alive; these include group exercises, visits to peer organisations and personal coaching.



DATES ON DEMAND

On-demand courses offer the flexibility of selecting a course of your choice, at a time and location of preference. Whilst we hope that you will find a course that will cater to your needs from our extensive course schedule, if you have a group of staff that would like to attend a course not found in our calendar, then an on-demand course can be requested. This can be one of our existing scheduled courses, or a customised course of your choice. As well as the flexible benefits that on-demand courses bring, Crown Agents will add the identified training to our open course calendar and website to enable other organisations from around the world to register to enable peer-to-peer networking.

We request that you contact us a minimum of three months in advance to your preferred course commencement date. If you are interested in requesting an on-demand course, or would like further details, please do contact us to find out more.



CUSTOMISED TRAINING PROGRAMMES

Through our innovative training and professional development programmes, we harness an individual's potential to accelerate positive change in their organisation and play a greater role in their nation's progress. Alongside our comprehensive portfolio of scheduled courses, we work with organisations to develop customised training programmes on a range of bespoke topics to meet their specific capacity-building needs.

When delivering customised training programmes, we communicate closely with our clients to establish a detailed knowledge of their unique issues and what they want to achieve. We then design tailored solutions that can be delivered whenever and wherever suits their requirements.

Our customised training programmes can either be adapted from a scheduled programme to fit any specific business or cultural context, or created from scratch to match your organisation's exact needs.

Delivering customised programmes at a time and in a location that suits you often results in significant savings on travel and accommodation and is a cost-effective way to train groups of staff. We also know that our clients need to fit training into their busy working schedules, so our customised programmes can be delivered with flexible durations and timetables.

Our online training and coaching services are also of the highest quality. When delivering online, we adapt our training approach to ensure we achieve the same levels of interaction and energy; we can design online programmes that last one day or several months to suit your team's busy schedules.

Our clients' customised programmes are often sponsored by major international donors and institutions, such as the World Bank, African and Asian Development Banks, United Nations, USAID and GIZ.



Cost effective training for your organisation



Any of our scheduled courses can be tailored to your specific needs



We have run customised training in over 30 countries



We can deliver in-person, online or digital training

We also offer consultancy services in the area of training and professional development, helping department heads and training departments to identify capacity building needs. We then work with our clients to design and deliver effective professional development programmes.

Offering a range of consultancy services, we specialise in skills-gap analysis, competency frameworks, training of trainers, training strategies and coaching and mentoring programmes.

YOUR WORLD-CLASS TRAINING EXPERIENCE

What to expect on your next Civil Service College training course:



CERTIFICATE OF ATTENDANCE

All delegates receive a CSC certificate - a globally recognised mark of excellence - confirming their completion of the training. Delegates also receive an official group photo for display back in the office.



REWARDING LOYALTY

We offer all our clients a '4+1' loyalty scheme. This means that for every four delegates enrolled from an organisation in any calendar year, we will provide you with one additional place, entirely free of charge.*



OUR TRAINING FACILITIES AND LEARNING MATERIALS

All of our training is delivered in training centres or hotels worldwide which offer the highest standards of modern equipment and comfort. Ensuring our venues are accessible to all is a priority for us. If you have any specific requirements or requests, please speak to a member of the team when you book. Delegates attending our courses will also receive an easy to use e-reader tablet on to which they can download course materials.



COURSE SPECIFIC STUDY VISITS AND CULTURAL EXCURSIONS

Where relevant, each course includes at least one study visit to a relevant organisation or project to view classroom-based theory in action, as well as hearing from inspirational guest speakers relevant to the industry or topic.



TRAINING LANGUAGE

Scheduled courses will be conducted entirely in English. A proficient level of both spoken and written English is required by all delegates so that they can fully benefit from the course and participate in our interactive style of training.

We can deliver customised courses in other languages through simultaneous translation. Please contact us for further information.



TRANSPORT AND ACCOMMODATION ADVICE

All our training locations worldwide are located within easy reach of airports and other transport hubs and are ideally suited for exploring local attractions.

In the UK, our training facilities in Central London are at the heart of the train and Underground network, with easy access to a range of accommodation options across London and the surrounding areas.

In all our training locations, we will provide delegates with an extensive list of convenient hotels and guest houses with their booking information, to suit all budgets.



CATERING

Lunch and refreshments during breaks will be provided throughout the duration of your training.

** Terms and Conditions apply*

Our training is delivered in training centres or hotels worldwide which offer the highest standards of modern equipment and comfort and are ideally situated for exploring local attractions. We're proud to offer scheduled courses this year in **Barcelona, Dubai, Kigali, London, Mauritius, Toronto and Washington D.C.** If you would like to attend a scheduled course in any other international location, this can be requested 'On Demand' (see page 4), and customised training can also be delivered in any country, including some of the additional popular destinations shown below.



SCHEDULED TRAINING IN AFRICA

In 2025, we will be delivering scheduled courses in Kigali and Mauritius, making it easier and more cost-effective for our Africa-based clients to access the same high-quality training without travelling too far.

We can deliver customised or on-demand courses in any location, so contact us to discuss.





LEADERSHIP, MANAGEMENT AND DEVELOPMENT

2025 TRAINING COURSES	START	END	LOCATION	PRICE
The Emotional Intelligence and Team Leadership Toolkit	17 Feb 11 Aug	28 Feb 22 Aug	Dubai London	£4,750
Emotional Intelligence: Enhancing Management and Leadership Impact [approved by the Institute of Leadership]	17 Feb 16 Jun 11 Aug 08 Dec	21 Feb 20 Jun 15 Aug 12 Dec	Dubai Washington D.C. London London	£2,850
Developing High Performing Teams	24 Feb 11 Aug	28 Feb 15 Aug	Dubai London	£2,850
The Agile Manager	10 Mar 01 Sep	14 Mar 05 Sep	London London	£2,850
NEW Management Development for Executives Toolkit	31 Mar 19 May 08 Dec	25 Apr 30 May 19 Dec	London Barcelona London	£4,750
NEW Management Development for Executives: People Management for Results	31 Mar 19 May 08 Dec	11 Apr 23 May 12 Dec	London Barcelona London	£2,850
NEW Management Development for Executives: Performance Management for Results	07 Apr 26 May 15 Dec	11 Apr 30 May 19 Dec	London Barcelona London	£2,850
Developing Future Leaders [approved by the Institute of Leadership]	12 May 30 Jun	23 May 11 Jul	Dubai London	£4,750
Executive Leadership In Action [approved by the Institute of Leadership]	12 May 03 Nov	23 May 14 Nov	London London	£4,950
Emotional Intelligence, Coaching and Mentoring Toolkit	16 Jun 08 Dec	27 Jun 19 Dec	Washington D.C. London	£4,750
Coaching and Mentoring Skills for Managers and Executives	23 Jun 15 Dec	27 Jun 19 Dec	Washington D.C. London	£2,850
The Leadership and Governance Toolkit for Boards and Senior Executives	14 Jul 17 Nov	25 Jul 28 Nov	London Washington D.C.	£4,950
Executive Leadership in Action - Short Course	14 Jul 17 Nov	18 Jul 21 Nov	London Washington D.C.	£2,950
Women in Leadership	22 Sep	26 Sep	London	£2,850
The Strategic Change Management Toolkit	03 Nov	14 Nov	Barcelona	£4,750
Change Management: Planning and Leading Transformational Change	03 Nov	07 Nov	Barcelona	£2,850
Change Management: Implementation and People Management	10 Nov	14 Nov	Barcelona	£2,850

Our cutting-edge management and leadership programmes offer a clear learning pathway as you progress through your career.

ABOUT THE PORTFOLIO

From our **Management Development for Executives Toolkit** through to our **Executive Leadership in Action** programme, our programmes will empower you to release your full potential as a manager or leader.

OUR COLLABORATION WITH THE INSTITUTE OF LEADERSHIP



A number of our leadership and management courses are endorsed or recognised by The Institute of Leadership. Using their expertise, The Institute of Leadership quality assures these programmes, ensuring we provide clients with the highest standard of leadership and management development.



FEATURED DIRECTOR OF STUDIES MARIA OLDER

Maria Older is well known to many of our clients through her management and leadership development training for both Crown Agents and Civil Service College over the last 15 years.

An energetic, authentic and highly inspirational Leadership Development professional with a wealth of experience, Maria has delivered leadership training, 121 coaching programmes and run residential retreats for hundreds of senior officials from Africa, Asia, Europe and the US. Her super power is building a strong rapport with delegates to create an enabling and safe environment that drives lasting behavioural self-analysis and change.

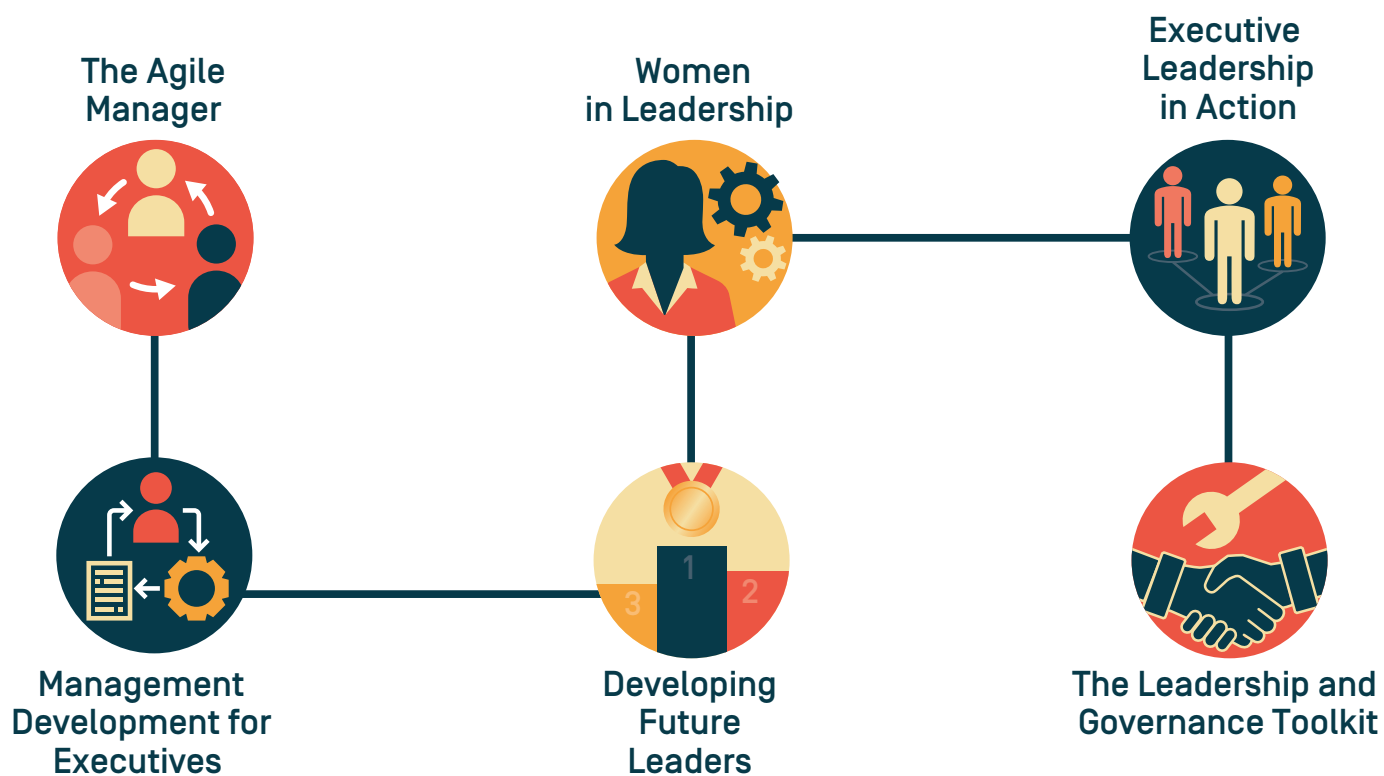
Maria is the Director of Studies for many of the courses in this portfolio.

“After working with many people over the years I feel humbled and delighted by their thirst for knowledge and their determination to try out newly learned skills and behavioural approaches. I have a wonderful opportunity to assist them in shaping their legacy and at the same time I am on a learning journey myself. This experience is so rewarding and is the best gift I could have hoped to achieve in my professional life.”





PROGRAMMES FOR EVERY STEP OF YOUR CAREER JOURNEY



GOVERNANCE AND STRATEGY

2025 TRAINING COURSES	START	END	LOCATION	PRICE
NEW Developing Strategy, Monitoring and Evaluation for Results Toolkit	17 Mar 09 Jun	28 Mar 20 Jun	London London	£4,750
NEW Developing and Delivering Effective Strategy	17 Mar 09 Jun	21 Mar 13 Jun	London London	£2,850
The Governance Excellence Toolkit	12 May 06 Oct	23 May 17 Oct	London London	£4,750
Excellence in Governance: Ethics, Risk, and Compliance Management	12 May 06 Oct	16 May 10 Oct	London London	£2,850
Excellence in Governance: Performance Management, Internal Control and Internal Audit	19 May 13 Oct	23 May 17 Oct	London London	£2,850
Board Effectiveness and Best Practice Performance	02 Jun 08 Dec	06 Jun 12 Dec	London London	£2,950
NEW ICT Strategy and Governance and Artificial Intelligence Opportunities Toolkit	16 Jun 03 Nov	27 Jun 14 Nov	London London	£4,750
NEW Artificial Intelligence: Essentials, Strategy and Practical Applications	23 Jun 10 Nov	27 Jun 14 Nov	London London	£2,850
Corporate Governance for Boards and Senior Executives	21 Jul 24 Nov	25 Jul 28 Nov	London Washington D.C.	£2,950
NEW Developing Strategy, Monitoring and Evaluation for Results Toolkit	15 Sep	26 Sep	London	£4,750
NEW Developing and Delivering Effective Strategy	15 Sep	19 Sep	London	£2,850
ICT Strategy and Governance	16 Jun 03 Nov	20 Jun 07 Nov	London London	£2,850
Delivering Good Governance in Practice	03 Nov	14 Nov	Toronto	£4,750

Governments and organisations with a strong governance system are more successful, robust and trusted. Underpinning success at an organisational and governmental level, good governance is not just about compliance, it's about adding real value.

ABOUT THE PORTFOLIO

Whether you have responsibility for governance at a strategic, Board or operational level, we have a course designed to meet your needs.

Our governance courses offer a pathway through the important cornerstones of corporate governance and organisational strategy.

Our strategy courses will help organisations create and implement strategies that are adaptable, practical and resilient.



CASE STUDY

BUILDING THE CAPACITY OF ETHIOPIAN BANKS FOR MORE THAN A DECADE

The international training team now at CSC and our faculty of banking specialists have a long-standing relationship with the banking sector in Ethiopia. Through a framework agreement with the National and Commercial banks, our trainers delivered capacity building to more than a thousand bank staff from private and public banks across the country.

THE TRAINING COVERED A WIDE RANGE OF TECHNICAL AND MANAGERIAL TOPICS, INCLUDING:

- Bank lending, deposit and payment products
- Mobile Money and FinTech
- SME banking
- Asset-Liability Management
- Interest-Free (Islamic) Banking

Alongside our training of staff within Ethiopia, we have hosted many programmes internationally for Boards and Executive Team Members from several leading Ethiopian banks. We specialise in working with these most senior teams within banks to build capacity in areas including Leadership and Corporate Governance, Strategy, Risk Management and ESG.

Over the last few years, our faculty has delivered bespoke programmes for the Boards and ETs of banks including:

- Abay
- Zemen
- Amhara
- Dashen
- Berhan
- CBE

With new banking programmes launched in the last two years, including our new **Capital Markets for Banks** course, now available On Demand, we look forward to continuing to work with the Ethiopian banking sector.



HUMAN RESOURCES

2025 TRAINING COURSES

	START	END	LOCATION	PRICE
Planning for Retirement: Managing Your Lifestyle, Legacy and Portfolio	12 May	16 May	London	£2,850
The Complete HR Professional Toolkit	28 Jul 01 Dec	08 Aug 12 Dec	London London	£4,750
Transforming the HR Function: Strategies for Operational Excellence and Business Partnering	28 Jul 01 Dec	01 Aug 05 Dec	London London	£2,850
Succession Planning, Talent Management and Retirement Planning	04 Aug 08 Dec	08 Aug 12 Dec	London London	£2,850
Ensuring Employee Health and Wellbeing as an HR Leader	20 Oct	24 Oct	Mauritius	£2,450
The Strategic HR Toolkit	20 Oct	31 Oct	Washington D.C.	£4,750
Strategic HR Blueprint: Positioning HR for Organisational Success	20 Oct	24 Oct	Washington D.C.	£2,850
Implementing HR Strategy: Transforming Vision into Action	27 Oct	31 Oct	Washington D.C.	£2,850

Our training courses support professionals throughout their careers in HR, delivering the skills and knowledge needed to nurture and develop staff and support the strategic goals of the organisation.

ABOUT THE PORTFOLIO

For the HR Officer or Manager, we have two operationally focussed courses that make up **The Complete HR Professional Toolkit**, and for the Senior Manager or Head of HR, our **Strategic HR Toolkit** course will enable you to design and implement HR strategies that deliver on organisational goals.

Diversity, Equity and Inclusion (DEI) is essential to create and maintain a successful workplace; one founded on the principle that all people can thrive personally and professionally. Our programmes in HR will be viewed through the lens of DEI, focussing on this issue to enable delegates to develop their skills and behaviours as a modern HR professional.



CASE STUDY

LEARNING DEVELOPMENT PROGRAMME FOR THE UK'S DEPARTMENT FOR BUSINESS AND TRADE

In March 2024, our expert trainers delivered a bespoke course for this ministerial department on how to improve clarity and effectiveness in their communications.

THE CHALLENGE

The UK's Department for Business and Trade had identified a set of learning objectives and felt their senior team needed support in a particular area – clear communications.

This fell into three categories:

1. How to objectively assess how well they were communicating in presentations and interviews
2. Guidance on writing precise reports and what to avoid when aiming for clarity in their written communications.
3. Assistance on how to hold honest and authentic conversations, including pointers for feedback models that go beyond the traditional good, bad, good, "sandwich" feedback model, that would leave staff feeling motivated rather than criticised.

THE ACTION

Following in-depth discussions to gain a complete understanding of requirements and background on the attendees, our experts crafted



training programmes which addressed all of the client's identified learning objectives. Sessions were designed to be interactive and focused on improving practical skills in a non-threatening environment.

A range of group and individual exercises were incorporated throughout the day to enhance the learning experience. The training included practical sessions around the Executive Presence Training model; this enabled colleagues to share insights specific to their respective work domains, fostering a better understanding of decision-making processes, the different contexts for which they provide briefings and how to improve clarity in their written communications.

THE FEEDBACK

EXECUTIVE PRESENCE TRAINING:

“ I found this to be a useful and very practical session where we each learned to objectively assess how we come across in presentations and interviews... It gave us lots to think about. ”

HOLDING HONEST CONVERSATIONS TRAINING:

“ This was my favourite and included useful alternative feedback models that made for much more effective conversations... ”

FINANCIAL MANAGEMENT

2025 TRAINING COURSES	START	END	LOCATION	PRICE
Strategic Financial Management and Effective Budget Execution Toolkit	31 Mar 17 Nov	25 Apr 28 Nov	Dubai London	£4,750
Strategic Financial Management: Frameworks, Principles and Practice	31 Mar 17 Nov	04 Apr 21 Nov	Dubai London	£2,850
Effective Budget Execution: Critical Processes and Strategic Drivers	07 Apr 24 Nov	11 Apr 28 Nov	Dubai London	£2,850
Financial Management of Development Projects	12 May 01 Sep	23 May 12 Sep	London London	£4,750
Integrated Financial Management Systems: Strategy and Implementation	02 Jun 01 Dec	13 Jun 12 Dec	London London	£4,750
Public Sector Financial Management, ESG & Green Finance Toolkit	02 Jun 06 Oct	13 Jun 17 Oct	London London	£4,750
Public Financial Management: Issues and Solutions	02 Jun 06 Oct	06 Jun 10 Oct	London London	£2,850
ESG, Green Public Financial Management and Climate Finance	09 Jun 13 Oct	13 Jun 17 Oct	London London	£2,850
Best Practice Financial Management and Reporting on IPSAS and IFRS® Standards Toolkit	28 Jul 20 Oct	08 Aug 31 Oct	London London	£4,750
IAS Strategy, Principles and The Core Standards	28 Jul 20 Oct	01 Aug 24 Oct	London London	£2,850
IAS - Major Application Areas, Systems and Processes	04 Aug 27 Oct	08 Aug 31 Oct	London London	£2,850
Public Debt and Loan Negotiation and Evaluation Toolkit	17 Nov	28 Nov	London	£4,750
Public Debt Management: Issues and Solutions	17 Nov	21 Nov	London	£2,850
Loan Negotiation and Evaluation	24 Nov	28 Nov	London	£2,850
Financial Risk Management	01 Dec	12 Dec	London	£4,750

Strategic financial management and planning is a vital part of any organisational structure. With new laws and international accounting standards appearing every year, ongoing training helps you and your team stay at the forefront of best practice.

ABOUT THE PORTFOLIO

For those looking to upskill their treasury, budgeting and PFM skills, we offer skills-based programmes such as **Public Financial Management** and **Loan Negotiation and Evaluation**.

If you're part of the team moving your organisation to new accounting standards, our **Best Practice Financial Management and Reporting on IPSAS and IFRS® Standards** course delivers the practical, real-world knowledge required for this challenging transition facing organisations worldwide.



CASE STUDY

FINANCE AND STRATEGIC BUDGET PLANNING FOR SABAH STATE PUBLIC SERVICE

THE CHALLENGE

The Malaysian state of Sabah, situated in the north-east of Borneo, recorded a budget surplus of RM35.9 million (£6.3m) in 2023, the largest in the state's history.

However, despite the relatively strong fiscal position of its government, Sabah still faces significant challenges. State Government had committed to significant public spending in 2024 to address these priorities, but strategic budgeting and effective allocation of resources would be essential to tackling these issues effectively.

THE ACTION

To address the challenges faced by the Sabah State Public Service in this area, Civil Service College facilitated a two-week Finance and Strategic Budget Planning programme in April, 2024. The schedule combined classroom sessions with visits to government departments, devolved administrations and subject-matter specialists to give a comprehensive overview of how strategic finance is conducted in the United Kingdom.

Delegates met with finance professionals representing organisations at all levels of UK public service, including the Treasury, Ministry of Justice and HMRC, and the devolved administration in Wales.

THE FEEDBACK

Throughout the programme, the participants were encouraged to

reflect on how they could apply what they had learned; this included greater training in finance for key decision-makers and embracing the opportunities afforded by green financing.

Feedback was universally positive. When reflecting on what actions they would take following this programme, participants highlighted the necessity of embedding financial expertise into crucial decision-making roles, aka "having the right person for the right job".



BANKING, FINANCIAL SERVICES AND PENSIONS

2025 TRAINING COURSES	START	END	LOCATION	PRICE
Investment of Pension Fund Assets: Portfolio Management and Investment Analysis	07 Apr 20 Oct	11 Apr 24 Oct	Mauritius London	£2,450 £2,850
Pension Scheme Investment in Infrastructure and Real Estate	19 May 24 Oct	23 May 28 Oct	Kigali Dubai	£2,450 £2,850
Capital Markets' Masterclass for Banks	02 Jun	06 Jun	London	£2,850
The Managing Pensions in Developing Economies Toolkit	16 Jun	27 Jun	London	£4,750
Pensions Management: Asset Allocation and Capital Market Issues in Developing Economies	16 Jun	20 Jun	London	£2,850
Pensions Management: Supervision and Governance in Developing Economies	23 Jun	27 Jun	London	£2,850
ESG in Pension Scheme Management	03 Nov	07 Nov	Kigali	£2,450
The Pension Scheme Investment Toolkit	17 Nov	28 Nov	Dubai	£4,750
Pension Scheme Investment in Private Markets	17 Nov	21 Nov	Dubai	£2,850

Our specialist financial services and banking training courses will assist professionals to meet the significant challenges facing their sector as it tackles increased competition, regulatory changes and the risks and opportunities of entry to the Capital Markets.

ABOUT THE PORTFOLIO

Our pensions courses have been designed to build knowledge step-by-step to equip delegates with a 360° understanding of the modern pensions landscape and the unique complexities involved. Whether you are a pensions fund manager, investor, regulator or trustee, we have a programme to meet your needs.

The Capital Markets' Masterclass, launched last year, provides delegates with key insights into the nature and functions of capital markets, including those traded over-the-counter (OTC) as well as via exchanges.



OUR EXPERTISE IN TRAINING BANKS

The team at CSC has extensive experience of training banks, whether retail, Central or Multilateral. Our programmes cover all bases, from leadership and governance for Boards and Executive Teams through to the technical and operational skills essential for succeeding in this fast-moving sector. Through both long-term frameworks and short-term programmes, we have delivered training to thousands of banking staff over the past few years.

SOME OF THE BANKS THAT OUR FACULTY HAS PROVIDED TRAINING FOR INCLUDE:

- World Bank
- African Development Bank
- Asian Development Bank
- Caribbean Development Bank
- Central or National Banks of Ethiopia, Nigeria, Bangladesh, Ghana and Kenya
- HSBC, Burgan Bank Kuwait and Deutsche Bank

We understand the needs of both established banking sectors and those transitioning to privatisation or working with Capital Markets.

OUR CURRENT SCHEDULED AND ON-DEMAND COURSES FOR THE BANKING SECTOR INCLUDE:

- Capital Markets Masterclass for Banks
- Corporate Governance for Banking Professionals
- Banking Strategy and Management
- Sustainability for Bank Boards and Senior Executives
- Leveraging Branch Networks and other Retail Channels
- Fintech, Blockchain and Cryptocurrencies
- Digitalisation of Banking Products and Services
- Interest Free Banking

CUSTOMISED TRAINING DEVELOPED SPECIFICALLY FOR YOUR ORGANISATION

Any of our scheduled courses can also be delivered for clients as a customised option at a time, location and duration that suits them, or we can develop something entirely bespoke based on your requirements.

If you would like more information, contact us at international@civilservicecollege.org.uk

ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG)

2025 TRAINING COURSES	START	END	LOCATION	PRICE
ESG and Innovation in Sustainable Financing: Structuring Solutions to Bridge Funding Gaps	30 Jun 17 Nov	04 Jul 21 Nov	London London	£2,950
Accelerating Gender Mainstreaming and Safeguarding in Policies, Programmes and Services	20 Oct	24 Oct	London	£2,850
The Sustainability, ESG and Net Zero Toolkit for Boards and Senior Executives	20 Oct	31 Oct	London	£4,750
Responding to Sustainability and ESG Risks and Opportunities for Boards and Senior Executives	20 Oct	24 Oct	London	£2,850
Achieving Net Zero: Environmental Sustainability and Climate Change for Boards and Senior Executives	27 Oct	31 Oct	London	£2,850
Sustainability for Bank Boards and Senior Executives - Leading ESG Risk and Climate Change Transition	03 Nov	07 Nov	Kigali	£2,450
ESG, Sustainability and Climate Change for Bank Executives - Transitioning to New Lending Strategies	10 Nov	14 Nov	Kigali	£2,450

The environmental, social and governance (ESG) aims of all governments and organisations have shifted dramatically in line with unprecedented risks to sustainability.

ABOUT THE PORTFOLIO

Focussed on the core components of ESG strategies, our courses will support clients from all types of organisation to transition to a more sustainable business model that protects your ability to flourish as stringent global reporting and borrowing requirements come into force.

For organisations in the banking and financial services sector, our two dedicated ESG programmes will address a wide range of practical issues including new regulatory and reporting requirements and supporting clients through their transition phase.



DELEGATES ENJOYING CULTURAL VISITS AS PART OF THEIR CSC EXPERIENCE



PROJECT MANAGEMENT AND EVALUATION

2025 TRAINING COURSES	START	END	LOCATION	PRICE
Results-Based Monitoring and Evaluation	24 Mar 22 Sep	28 Mar 26 Sep	London London	£2,850
Evaluation and Impact Assessment of Policies and Projects	19 May 20 Oct	23 May 24 Oct	London London	£2,850
Project Management, ICT Strategy and Governance Toolkit	09 Jun	20 Jun	London	£4,750
Project Mangement and Results-Based Monitoring and Evaluation Toolkit	09 Jun 15 Sep	20 Jun 26 Sep	London London	£4,750
Best Practice Project and Programme Management	09 Jun 15 Sep	13 Jun 19 Sep	London London	£2,850

As professionals from diverse disciplines are increasingly required to manage projects, all managers now need a good understanding of the principles of sound project management.



ABOUT THE PORTFOLIO

We offer a range of courses in project management and Results-Based M&E to equip professionals with the tools required to manage and evaluate the impact of projects. For policy makers and project managers, our **Policy Toolkit: Analysis, Evidence and Impact Assessment** course offers essential best practice guidance.

FEATURED DIRECTOR OF STUDIES STUART WILSON

Stuart has over 30 years of experience of managing projects and programmes which include ICT, business change and construction projects. He is a former Head of Faculty for procurement and project and programme management at the UK Government's National School of Government, where he was responsible for the design and delivery of project management training and consultancy across central government departments, including bespoke training for ministers.

Stuart has extensive experience of delivering training and consultancy to international delegates, both in the UK and abroad. He has delivered bespoke training courses in London for the Parliament of Namibia and for planning staff from Hangzhou, China. He has delivered online training for participants from numerous countries, including Canada, USA, Latvia, the Cayman Islands and Nigeria.

Stuart is a professional member of both the British Computer Society and the Association for Project Management and is a Chartered Engineer.

“ I find working with delegates from different countries and professional backgrounds a very enriching experience. Sharing practical knowledge and experiences of projects really brings the learning to life and is rewarding for both the participants and me. ”



PPP, PROCUREMENT, SUPPLY CHAIN AND TRADE

2025 TRAINING COURSES	START	END	LOCATION	PRICE
The Public Procurement Toolkit: Sustainability, Integrity and Value-for-Money	10 Mar 01 Sep	21 Mar 12 Sep	London London	£4,750
Sustainable Public Procurement: Strategy, Policy and Practice	10 Mar 01 Sep	14 Mar 05 Sep	London London	£2,850
Integrity and Value-for-Money in Public Procurement	17 Mar 08 Sep	21 Mar 12 Sep	London London	£2,850
Public Procurement: Issues and Solutions	10 Mar 08 Dec	21 Mar 19 Dec	London London	£4,750
Electronic Government Procurement: Strategy and Implementation	05 May 08 Sep	09 May 12 Sep	Kigali London	£2,450 £2,850
PPP - The Fundamentals, Governance and Management for Boards, Committees and Senior Executives	02 Jun	06 Jun	London	£2,950
Public Procurement and Contract Management for Works and Consultancy Services	16 Jun 08 Dec	27 Jun 19 Dec	London London	£4,750
PPP Procurement and Contract Management Toolkit	16 Jun 03 Nov	27 Jun 14 Nov	London London	£4,750
PPP - Planning, Governance and Procurement	16 Jun 03 Nov	20 Jun 07 Nov	London London	£2,850
PPP – Achieving Financial Close, Contract Management and Handback	23 Jun 10 Nov	27 Jun 14 Nov	London London	£2,850
Effective Procurement of Goods and Services	01 Sep	12 Sep	London	£4,750
Trade Procedures and Financing	20 Oct	24 Oct	London	£2,850
The Supply Chain Management Toolkit	10 Nov	21 Nov	London	£4,750
Supply Chain Management: Issues and Solutions	10 Nov	14 Nov	London	£2,850
Identifying and Delivering Sustainable Supply Chain Solutions	24 Nov	28 Nov	London	£2,850

Good procurement can make significant financial savings for an organisation. It's also at the heart of improving transparency and fighting corruption.

ABOUT THE PORTFOLIO

Our training courses draw on the expertise of our highly experienced procurement faculty to add invaluable real-life insights to the learning experience.

These programmes equip delegates to develop more effective procurement strategies, embed institutional integrity and improve every aspect of the procurement cycle, from supply chain, risk management and contract management to audit.



DELEGATES IN THE CLASSROOM AND ENJOYING CULTURAL VISITS AS PART OF THEIR CSC EXPERIENCE



GOVERNMENT, POLICY AND JUSTICE

2025 TRAINING COURSES	START	END	LOCATION	PRICE
The Policy Toolkit: Analysis, Evidence and Impact Assessment	12 May 13 Oct	23 May 24 Oct	London London	£4,750
Developing Effective Policies: Analysis, Evidence and Impact	12 May 13 Oct	16 May 17 Oct	London London	£2,850

Our policy-making courses are ideal for all those responsible for the design, planning, communication, implementation or evaluation of policies.

ABOUT THE PORTFOLIO

Our courses are ideal for all those tasked with designing, delivering, evaluating and communicating evidence-based policies which have impact and longevity.



TRAINING THE INDIAN CIVIL SERVICE

Between 2015 and 2023, Civil Service College delivered training to more than 1,500 civil servants from both federal and state ministerial departments and agencies in India, including Union Public Service Commission, Ministry of Home Affairs, Department of Land Resources, and the State Government of Madhya Pradesh.

Between 2017 and 2020, CSC organised 19, five-day, overseas training programmes for Under Secretaries. These were specifically designed for Under Secretaries within the Indian Central Secretariat Service whose work was focused on implementation of policy; the delegates had a minimum of 20 years of service and came from a range of central government ministries. They were in line to be promoted to the Deputy Secretary level.

The focus of these programmes was citizen-centric and demand-led approaches to service delivery, devolved administrations and how to effectively manage remote working.

As delegates represented a wide range of Indian Government ministries, the field visits were chosen to reflect this so that peer-to-peer learning was optimised.

By the end of each programme, delegates had gained a better understanding of how citizen-centric policies were developed and implemented. They completed the training equipped with the knowledge necessary to initiate citizen-centric policies and programmes within their own ministries.



2025 SCHEDULE OF COURSES

COURSE		DAYS	START	FINISH	PRICE	LOCATION
FEBRUARY						
The Emotional Intelligence and Team Leadership Toolkit		10	17 Feb	28 Feb	£4,750	Dubai
Emotional Intelligence: Enhancing Management and Leadership Impact (approved by the Institute of Leadership)	✓	05	17 Feb	21 Feb	£2,850	Dubai
Developing High Performing Teams		05	24 Feb	28 Feb	£2,850	Dubai
MARCH						
The Public Procurement Toolkit: Sustainability, Integrity and Value-for-Money		10	10 Mar	21 Mar	£4,750	London
Sustainable Public Procurement: Strategy, Policy and Practice		05	10 Mar	14 Mar	£2,850	London
Integrity and Value-for-Money in Public Procurement		05	17 Mar	21 Mar	£2,850	London
The Agile Manager		05	10 Mar	14 Mar	£2,850	London
Public Procurement: Issues and Solutions		10	10 Mar	21 Mar	£4,750	London
NEW Developing Strategy, Monitoring and Evaluation for Results Toolkit		10	17 Mar	28 Mar	£4,750	London
NEW Developing and Delivering Effective Strategy		05	17 Mar	21 Mar	£2,850	London
Results-Based Monitoring and Evaluation		05	24 Mar	28 Mar	£2,850	London
NEW Management Development for Executives Toolkit		10	31 Mar	11 Apr	£4,750	London
NEW Management Development for Executives: People Management for Results		05	31 Mar	04 Apr	£2,850	London
Strategic Financial Management & Effective Budget Execution Toolkit		10	31 Mar	11 Apr	£4,750	Dubai
Strategic Financial Management: Frameworks, Principles and Practice		05	31 Mar	11 Apr	£2,850	Dubai
APRIL						
NEW Management Development for Executives: Performance Management for Results		05	07 Apr	11 Apr	£2,850	London
Effective Budget Execution: Critical Processes and Strategic Drivers		05	07 Apr	11 Apr	£2,850	Dubai
Investment of Pension Fund Assets: Portfolio Management and Investment Analysis		05	07 Apr	11 Apr	£2,450	Mauritius
MAY						
Electronic Government Procurement: Strategy and Implementation		05	05 May	09 May	£2,450	Kigali
Planning for Retirement: Managing Your Lifestyle, Legacy and Portfolio		05	12 May	16 May	£2,850	London
Developing Future Leaders (approved by the Institute of Leadership)	✓	10	12 May	23 May	£4,750	Dubai
The Policy Toolkit: Analysis, Evidence and Impact Assessment		10	12 May	23 May	£4,750	London
Developing Effective Policies: Analysis, Evidence and Impact		05	12 May	16 May	£2,850	London
Financial Management of Development Projects		10	12 May	23 May	£4,750	London
Executive Leadership In Action (approved by the Institute of Leadership)	✓👑	10	12 May	23 May	£4,950	London
The Governance Excellence Toolkit		10	12 May	23 May	£4,750	London
Excellence in Governance: Ethics, Risk, and Compliance Management		05	12 May	16 May	£2,850	London
The Analysis and Reporting Toolkit		10	12 May	23 May	£4,750	Dubai
Business Writing with Impact		05	12 May	16 May	£2,850	Dubai
Pension Scheme Investment in Infrastructure and Real Estate		05	19 May	23 May	£2,450	Kigali
Data and Statistical Analysis and Presentation		05	19 May	23 May	£2,850	Dubai
Excellence in Governance: Performance Management, Internal Control and Internal Audit		05	19 May	23 May	£2,850	London
Evaluation and Impact Assessment of Policies and Projects		05	19 May	23 May	£2,850	London
NEW Management Development for Executives Toolkit		10	19 May	30 May	£4,750	Barcelona
NEW Management Development for Executives: People Management for Results		05	19 May	23 May	£2,850	Barcelona
NEW Management Development for Executives: Performance Management for Results		05	26 May	30 May	£2,850	Barcelona
JUNE						
PPP - The Fundamentals, Governance and Management for Boards, Committees and Senior Executives	👑	05	02 Jun	06 Jun	£2,950	London
Board Effectiveness and Best Practice Performance		05	02 Jun	06 Jun	£2,950	London
Integrated Financial Management Systems: Strategy and Implementation		10	02 Jun	13 Jun	£4,750	London
Public Sector Financial Management, ESG & Green Finance Toolkit		10	02 Jun	13 Jun	£4,750	London
Public Financial Management: Issues and Solutions		05	02 Jun	06 Jun	£2,850	London
Capital Markets' Masterclass for Banks		05	02 Jun	06 Jun	£2,850	London
The Mastering Project Management, ICT Strategy and Governance Toolkit		10	09 Jun	20 Jun	£4,750	London
Project Management and Results-Based Monitoring and Evaluation Toolkit		10	09 Jun	20 Jun	£4,750	London
Best Practice Project and Programme Management		05	09 Jun	13 Jun	£2,850	London
NEW Developing Strategy, Monitoring and Evaluation for Results Toolkit		10	09 Jun	20 Jun	£4,750	London
NEW Developing and Delivering Effective Strategy		05	09 Jun	13 Jun	£2,850	London
ESG, Green Public Financial Management and Climate Finance		05	09 Jun	13 Jun	£2,850	London
NEW ICT Strategy and Governance and Artificial Intelligence Opportunities Toolkit		10	16 Jun	27 Jun	£4,750	London
ICT Strategy and Governance		05	16 Jun	20 Jun	£2,850	London
Public Procurement and Contract Management for Works and Consultancy Services		10	16 Jun	27 Jun	£4,750	London
PPP Procurement and Contract Management Toolkit		10	16 Jun	27 Jun	£4,750	London

2025 SCHEDULE OF COURSES

COURSE		DAYS	START	FINISH	PRICE	LOCATION
PPP - Planning, Governance and Procurement		05	16 Jun	20 Jun	£2,850	London
NEW Artificial Intelligence: Essentials, Strategy and Practical Applications		05	23 Jun	27 Jun	£2,850	London
The Managing Pensions in Developing Economies Toolkit		10	16 Jun	27 Jun	£4,750	London
Pensions Management: Asset Allocation and Capital Market Issues in Developing Economies		05	16 Jun	20 Jun	£2,850	London
Emotional Intelligence: Enhancing Management and Leadership Impact [approved by the Institute of Leadership]	✓	05	16 Jun	20 Jun	£2,850	Washington D.C.
PPP – Achieving Financial Close, Contract Management and Handback		05	23 Jun	27 Jun	£2,850	London
Pensions Management: Supervision and Governance in Developing Economies		05	23 Jun	27 Jun	£2,850	London
Emotional Intelligence, Coaching and Mentoring Toolkit		10	16 Jun	27 Jun	£4,750	Washington D.C.
Coaching and Mentoring Skills for Managers and Executives		05	23 Jun	27 Jun	£2,850	Washington D.C.
JULY						
ESG and Innovation in Sustainable Financing: Structuring Solutions to Bridge Funding Gaps		05	30 Jun	04 Jul	£2,950	London
Developing Future Leaders [approved by the Institute of Leadership]	✓	10	30 Jun	11 Jul	£4,750	London
The Leadership and Governance Toolkit for Boards and Senior Executives	👑	10	14 Jul	25 Jul	£4,950	London
Executive Leadership in Action - Short Course	👑	05	14 Jul	18 Jul	£2,950	London
Corporate Governance for Boards and Senior Executives	👑	05	21 Jul	25 Jul	£2,950	London
Best Practice Financial Management and Reporting on IPSAS and IFRS® Standards Toolkit		10	28 Jul	08 Aug	£4,750	London
IAS Strategy, Principles & The Core Standards		05	28 Jul	01 Aug	£2,850	London
The Complete HR Professional Toolkit		10	28 Jul	08 Aug	£4,750	London
Transforming the HR Function: Strategies for Operational Excellence and Business Partnering		05	28 Jul	01 Aug	£2,850	London
AUGUST						
IAS - Major Application Areas, Systems & Processes		05	04 Aug	08 Aug	£2,850	London
Succession Planning, Talent Management and Retirement Planning	👑	05	04 Aug	08 Aug	£2,850	London
The Emotional Intelligence and Team Leadership Toolkit		10	11 Aug	22 Aug	£4,750	London
Emotional Intelligence: Enhancing Management and Leadership Impact [approved by the Institute of Leadership]	✓	05	11 Aug	15 Aug	£2,850	London
Developing High Performing Teams		05	11 Aug	15 Aug	£2,850	London
SEPTEMBER						
The Public Procurement Toolkit: Sustainability, Integrity and Value-for-Money		10	01 Sep	12 Sep	£4,750	London
Sustainable Public Procurement: Strategy, Policy and Practice		05	01 Sep	05 Sep	£2,850	London
Effective Procurement of Goods and Services		10	01 Sep	12 Sep	£4,750	London
The Agile Manager		05	01 Sep	05 Sep	£2,850	London
Financial Management of Development Projects		10	01 Sep	12 Sep	£4,750	London
Integrity and Value-for-Money in Public Procurement		05	08 Sep	12 Sep	£2,850	London
Electronic Government Procurement: Strategy and Implementation		05	08 Sep	12 Sep	£2,850	London
Project Mangement and Results-Based Monitoring and Evaluation Toolkit		10	15 Sep	26 Sep	£4,750	London
Best Practice Project and Programme Management		05	15 Sep	19 Sep	£2,850	London
NEW Developing Strategy, Monitoring and Evaluation for Results Toolkit		10	15 Sep	26 Sep	£4,750	London
NEW Developing and Delivering Effective Strategy		05	15 Sep	19 Sep	£2,850	London
Results-Based Monitoring and Evaluation		05	22 Sep	26 Sep	£2,850	London
Women in Leadership		05	22 Sep	26 Sep	£2,850	London
OCTOBER						
Public Financial Management, ESG & Green Finance Toolkit		10	06 Oct	17 Oct	£4,750	London
Public Financial Management: Issues and Solutions		05	06 Oct	10 Oct	£2,850	London
The Governance Excellence Toolkit		10	06 Oct	17 Oct	£4,750	London
Excellence in Governance: Ethics, Risk, and Compliance Management		05	06 Oct	10 Oct	£2,850	London
The Policy Toolkit: Analysis, Evidence and Impact Assessment		10	13 Oct	24 Oct	£4,750	London
Developing Effective Policies: Analysis, Evidence and Impact		05	13 Oct	17 Oct	£2,850	London
Excellence in Governance: Performance Management, Internal Control and Internal Audit		05	13 Oct	17 Oct	£2,850	London
ESG, Green Public Financial Management and Climate Finance		05	13 Oct	17 Oct	£2,850	London
Trade Procedures and Financing		05	20 Oct	24 Oct	£2,850	London
Ensuring Employee Health and Wellbeing as an HR Leader		05	20 Oct	24 Oct	£2,450	Mauritius
Evaluation and Impact Assessment of Policies and Projects		05	20 Oct	24 Oct	£2,850	London
Accelerating Gender Mainstreaming and Safeguarding in Policies, Programmes and Services		05	20 Oct	24 Oct	£2,850	London
Investment of Pension Fund Assets: Portfolio Management and Investment Analysis		05	20 Oct	24 Oct	£2,850	London
The Sustainability, ESG and Net Zero Toolkit for Boards and Senior Executives		10	20 Oct	31 Oct	£4,750	London
Responding to Sustainability and ESG Risks and Opportunities for Boards and Senior Executives		05	20 Oct	24 Oct	£2,850	London

2025 SCHEDULE OF COURSES

COURSE	DAYS	START	FINISH	PRICE	LOCATION
The Strategic HR Toolkit	10	20 Oct	31 Oct	£4,750	Washington D.C.
Strategic HR Blueprint: Positioning HR for Organizational Success	05	20 Oct	24 Oct	£2,850	Washington D.C.
Implementing HR Strategy: Transforming Vision into Action	05	27 Oct	31 Oct	£2,850	Washington D.C.
Best Practice Financial Management and Reporting on IPSAS and IFRS® Standards	10	20 Oct	31 Oct	£4,750	London
Achieving Net Zero: Environmental Sustainability and Climate Change for Boards and Senior Executives	05	27 Oct	31 Oct	£2,850	London
NOVEMBER					
NEW ICT Strategy and Governance and Artificial Intelligence Opportunities Toolkit	10	03 Nov	14 Nov	£4,750	London
ICT Strategy and Governance	05	03 Nov	07 Nov	£2,850	London
Executive Leadership in Action (approved by the Institute of Leadership)	✓ 10	03 Nov	14 Nov	£4,950	London
Sustainability for Bank Boards and Senior Executives - Leading ESG Risk and Climate Change Transition	05	03 Nov	07 Nov	£2,450	Kigali
ESG in Pension Scheme Management	05	03 Nov	07 Nov	£2,450	Kigali
The Strategic Change Management Toolkit	10	03 Nov	14 Nov	£4,750	Barcelona
Change Management: Planning and Leading Transformational Change	05	03 Nov	07 Nov	£2,850	Barcelona
Delivering Good Governance in Practice	10	03 Nov	14 Nov	£4,750	Toronto
Change Management: Implementation and People Management	05	10 Nov	14 Nov	£2,850	Barcelona
NEW Artificial Intelligence: Essentials, Strategy and Practical Applications	05	10 Nov	14 Nov	£2,850	London
PPP Procurement and Contract Management	10	03 Nov	14 Nov	£4,750	London
PPP - Planning, Governance and Procurement	05	03 Nov	07 Nov	£2,850	London
ESG, Sustainability and Climate Change for Bank Executives - Transitioning to New Lending Strategies	10	10 Nov	14 Nov	£2,450	Kigali
PPP - Achieving Financial Close, Contract Management and Handback	05	10 Nov	14 Nov	£2,850	London
The Supply Chain Management Toolkit	10	10 Nov	21 Nov	£4,750	London
Supply Chain Management: Issues and Solutions	05	10 Nov	14 Nov	£2,850	London
Public Debt and Loan Negotiation and Evaluation Toolkit	10	17 Nov	28 Nov	£4,750	London
Public Debt Management: Issues and Solutions	05	17 Nov	21 Nov	£2,850	London
Identifying and Delivering Sustainable Supply Chain Solutions	05	24 Nov	28 Nov	£2,850	London
ESG and Innovation in Sustainable Financing: Structuring Solutions to Bridge Funding Gaps	05	17 Nov	21 Nov	£2,950	London
The Leadership and Governance Toolkit for Boards and Senior Executives	10	17 Nov	28 Nov	£4,950	Washington D.C.
Executive Leadership in Action - Short Course	10	17 Nov	21 Nov	£2,950	Washington D.C.
The Pension Scheme Investment Toolkit	10	17 Nov	28 Nov	£4,750	Dubai
Pension Scheme Investment in Private Markets	05	17 Nov	21 Nov	£2,850	Dubai
Strategic Financial Management and Effective Budget Execution Toolkit	10	17 Nov	28 Nov	£4,750	London
Strategic Financial Management: Frameworks, Principles and Practice	05	17 Nov	21 Nov	£2,850	London
The Analysis and Reporting Toolkit	10	17 Nov	28 Nov	£4,750	London
Business Writing with Impact	05	17 Nov	21 Nov	£2,850	London
Loan Negotiation and Evaluation	05	24 Nov	28 Nov	£2,850	London
Data and Statistical Analysis and Presentation	05	24 Nov	28 Nov	£2,850	London
Pension Scheme Investment in Infrastructure and Real Estate	05	24 Nov	28 Nov	£2,850	Dubai
Corporate Governance for Boards and Senior Executives	10	24 Nov	28 Nov	£2,950	Washington D.C.
Effective Budget Execution: Critical Processes and Strategic Drivers	05	24 Nov	28 Nov	£2,850	London
DECEMBER					
Integrated Financial Management Systems: Strategy and Implementation	10	01 Dec	12 Dec	£4,750	London
Financial Risk Management	10	01 Dec	12 Dec	£4,750	London
The Complete HR Professional Toolkit	10	01 Dec	12 Dec	£4,750	London
Transforming the HR Function: Strategies for Operational Excellence and Business Partnering	05	01 Dec	05 Dec	£2,850	London
Board Effectiveness and Best Practice Performance	05	08 Dec	19 Dec	£2,950	London
Emotional Intelligence, Coaching and Mentoring Toolkit	10	08 Dec	19 Dec	£4,750	London
Emotional Intelligence: Enhancing Management and Leadership Impact (approved by the Institute of Leadership)	✓ 05	08 Dec	12 Dec	£2,850	London
Succession Planning, Talent Management and Retirement Planning	05	08 Dec	12 Dec	£4,750	London
NEW Management Development for Executives Toolkit	10	08 Dec	19 Dec	£4,750	Dubai
NEW Management Development for Executives: People Management for Results	10	08 Dec	12 Dec	£4,750	Dubai
Public Procurement: Issues and Solutions	10	08 Dec	19 Dec	£4,750	London
Public Procurement and Contract Management for Works and Consultancy Services	10	08 Dec	19 Dec	£4,750	London
NEW Management Development for Executives: Performance Management for Results	05	15 Dec	19 Dec	£2,850	Dubai
Coaching and Mentoring Skills for Managers and Executives	05	15 Dec	19 Dec	£2,850	London

KEY

✓ Approved course 10 Qualification/certified course 10 Premium course/event

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