

About the MCE program

In November 2019, all of France's retirement pension schemes began using the Shared Verification of Existence (MCE) program for pensioners residing abroad.

From now on, you will only be required to prove your existence once (and only once) a year in order to continue drawing all of your pensions, however many different French pension schemes are actually paying you a pension.

It will take a year for all of the certificate of existence requests to be sent out. This means that, during this 1st year of the program, you may either not receive anything for the next several months, or receive more than one request.

The process, step-by-step

1 You will **receive**:

- Either an email alert, letting you know that a document you need to have filled out has been uploaded to your personal account on info-retraite.fr, lassuranceretraite.fr, agirc-arrco.fr, retraitesolidarite.caissedesdepots.fr,
- Or a letter containing this document for you to have filled out.

2 You will need to have this document filled out and signed by the French consulate or by the recognized authorities in your country of residence.

- This document pertains only to you (personal bar code),
- The old certificate of life models are no longer accepted.

3 You will then need to **return** this document:

- Either by uploading a picture or scan of it to your personal area on info-retraite.fr, lassuranceretraite.fr, agirc-arrco.fr, retraitesolidarite.caissedesdepots.fr,
- Or by mail, only to the following dedicated address:

**Centre de traitement
Retraite à l'étranger
CS 13999 ESVRES
37321 TOURS CEDEX 9
France**

Do not submit anything to CRPN– Do not send your questions to CRPN

Important

Under MCE program rules, **CRPN will not process any documents** we receive directly (by email or mail) as part of this program but will send them over to the dedicated address. CRPN will make no use of their content.

In light of the above:

- Save time by sending your documents directly to the correct address (see above).
- Send in any other information or documentation which CRPN has requested under separate cover (proof of eligibility for exemptions, changes in banking information, etc.) so that CRPN can process it.

If your pension is suspended

If your certificate of life is not submitted, you will be notified of the suspension of your pension payments. As soon as you have sent the correctly completed document to MCE, you will begin receiving our pension again along with any arrears.